Setup Guide

Tapo C840 Dual-Lens Smart Baby Camera

Welcome to the setup guide.

To ensure equal access for all users, we offer this accessible setup guide. This guide is designed to meet accessibility needs, enabling a successful setup. It will introduce the appearance of your camera, including its ports, buttons, and labels, and then guide you through the setup process.

Step 1. Know about your camera

In this section, we will describe the camera's appearance, including its ports, buttons, and labels.

1. You can find your camera, a power adapter, a power cord, and a Bluetooth button in the package.

Power Adapter: The power adapter is typically a rectangular or square block with a USB Type-A port on one side and a plug on the other side for connecting to the wall socket.

Power Cord: One end connects to the USB Type-A port on the power adapter, and the other end plugs into the USB Type-C power port on the camera base.

Bluetooth Button: Remove the battery insulation tab to power the dimmer button. It will automatically pair with the camera. Tap or rotate the button to turn the nightlight on/off or adjust brightness.

2. Next, place your camera on a flat surface.

To ensure the camera is placed correctly, you should position it with the camera lenses facing forward and the Type-C port on the camera base facing backward.

3. After positioning your camera correctly, we will introduce the ports, buttons, and labels on your device in a certain order.

Lenses: For capturing things within their view. The lens on the left is a wide-angle lens for covering the entire nursery, while the lens on the right is a telephoto lens for revealing every detail of your baby's facial expressions.

Microphones: For capturing your voice. They are on the top and bottom of the camera lenses.

System LED: It is right below the microphone on the top. It shows your camera status. You can check the camera status on the Tapo app.

Tilt the camera lens up, open the **silicone cover**, and you will find the **Reset button** on the left and the **microSD card slot** on the right.

RESET Button: The reset button is a circular, raised button. While the camera is on, press and hold the RESET button to reset the camera.

Press and hold for 5 seconds: Reset Wi-Fi settings only
Press and hold for 10 seconds: Reset to factory settings

microSD Card Slot: While facing the front of the camera, insert a microSD card with the notch on the right side, and gold contacts facing the slot.

Turn to the back side of your camera to find the nightlight, speaker, and USB Type-C power port.
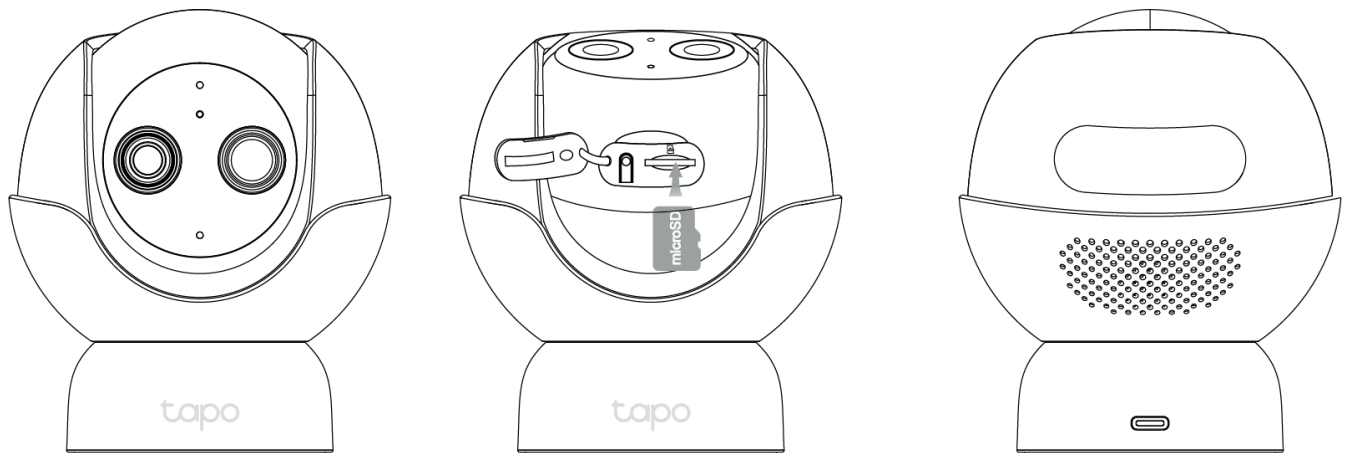
Nightlight: For creating the perfect sleep ambiance. You can control brightness with the included Tapo button or the Tapo app.

Speaker: For producing sound, allowing you to hear the audio.

USB Type-C Power Port: For connecting the camera to the power cord and power adapter to power it up.

At the bottom of the camera, you can find the **product label**.

Product Label: The product information is laser-engraved.

Step 2. Set Up

1. Get the Tapo app from the App Store or Google Play, then log in.

2. Plug in the power adapter. Wait 30 seconds for the camera to start up. You can hear a clicking sound.

3. Tap the + button in the app and select your camera model. Follow the app instructions to complete the setup.

If you need help, please visit **https://www.tapo.com/support/** for technical support, the user guide, FAQs, warranty, and more.

For details on Tapo app accessibility, please check **Accessibility Support**.

English: Safety Information

For indoor use only.

Never touch the product with wet hands.

Do not disassemble, repair or modify the product.

Do not place heavy objects on top of the product.

Do not expose to heavy rain or any type of moisture.

Operating Temperature: 0 °C ~ 40 °C (32 °F ~ 104 °F)

This product should not be exposed to direct sunlight.

Do not use any other chargers than those recommended.

Do not use liquid to clean the product. Only use a dry cloth.

Do not use the device where wireless devices are not allowed.

Do not use damaged charger or USB cable to charge the device.

Keep the device away from water, fire, humidity or hot environments.

Adapter shall be installed near the equipment and shall be easily accessible.

Do not use the product if the casing has been broken. Danger of electric shock.

When you leave the product unused for a long time unplug the product from the power outlet.

The product should be kept free from excessive smoke, dust or high temperature and vibration.

Observe restrictions on using wireless products in fuel depots, chemical plants or when blasting operations are in progress.

This product may interfere with other electronic products such as TV, radios, personal computers, phones or other wireless devices.

Never put metal objects inside the product. If a metal object enters the product turn off the circuit breaker and contact an authorised electrician.

Do not use this product near water for example near a bath tub, wash bowl, kitchen sink or laundry tub, in a wet basement or near a swimming pool.

Do not use this product in health care facilities. Hospitals or health care facilities may be using equipment that could be sensitive to external RF energy.

Use only power supplies which are provided by manufacturer and in the original packing of this product. If you have any questions, please don't hesitate to contact us.

Do not place near automatically controlled devices such as fire alarms. Radio waves emitted from this product may cause such devices to malfunction resulting in an accident.

Product should be kept away from heat sources such as radiators, cookers etc. - it should not be placed in rooms where the temperature is less than 0 degrees or greater than 40 degrees. Damp basements should also be avoided.

This product is not intended to be used when providing medical care. Consult the manufacturer of any personal medical devices, such as pacemakers or hearing aids to determine if they are adequately shielded from external RF (radio frequency) energy.

WARNING: The product is not a medical device. It is not intended for use as a medical device or to replace a medical device. It does not and is not intended to diagnose, cure, treat, alleviate or prevent disease or health condition or investigate, replace or modify anatomy or any physiological process.

This product cannot replace adult supervision. Ensure your child's health by checking on him/her regularly.

This product and its packaging are not toys. Do not allow children to play with them.

Adult assembly required. Keep small parts away from children when assembling.

Keep away from children's reach at all times.

Use only power supplies listed in the user instructions. Refer to the User Manual on the product support page.

Please read and follow the above safety information when operating the device. We cannot guarantee that no accidents or damage will occur due to improper use of the device. Please use this product with care and operate at your own risk.

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