



User Guide

Pan/Tilt Home Security Wi-Fi Camera

Contents

About This Guide	1
Introduction	2
Appearance	3
Set Up Your Camera	4
Install a microSD Card	5
Mount Your Camera	6
Reset Your Camera	7
Authentication	8

About This Guide

This guide provides a brief introduction to the Pan/Tilt Home Security Wi-Fi Camera and regulatory information.

Please note that features available in Tapo may vary by model and software version. Tapo availability may also vary by region. All images, steps, and descriptions in this guide are only examples and may not reflect your actual Tapo Camera experience.

Conventions

In this guide, the following convention is used:

Convention	Description
Blue	Key information appears in blue, including management page text such as menus, items, buttons and so on.
<u>Underline</u>	Hyperlinks are in blue and underlined. You can click to redirect to a website.
■ Note:	Ignoring this type of note might result in a malfunction or damage to the device.

More Info

- Specifications can be found on the product page at <https://www.tapo.com>.
- Our Technical Support and troubleshooting information can be found at <https://www.tapo.com/support/>.
- A Technical Community is provided for you to discuss our products at <https://community.tp-link.com>.
- The setup video can be found at <https://www.tp-link.com/support/setup-video/#cloud-cameras>.

Introduction

When you are away from home, there is always something you care about. This is where the smart camera functions. No matter whether your child is climbing the kitchen cabinet, or the pet is stealing snacks, the Pan/Tilt Home Security Wi-Fi Camera helps you stay with them anytime, anywhere. Receive a notification whenever your camera detects motion and see a video clip of this motion to check everything.

- **Motion Detection and Tracking** – Whenever a camera detects motion, it will automatically follow the subject, keeping it within the camera's field of view.
- **Person Detection** – Notifies you when a person is detected.
- **Baby Crying Detection** – Notifies you when your baby cries.
- **1080p Full High Definition** – Provides greater sharpness and clarity.
- **Night Vision up to 40 ft** – Provides a visual distance of up to 40 ft in total darkness.
- **Two-Way Audio** – Communicate in real time through a built-in microphone and speaker.
- **Field of View** – 360° horizontal range.
- **Customizable Block Zones** – Set customizable block zones to keep private areas from being monitored.
- **Cloud Storage Supported** – Store videos by using cloud storage services.
*Subscribe for cloud storage at <https://www.tapo.com/tapocare/>.
- **Local microSD Storage** – Store up to 512 GB of video on a microSD card.
*microSD card needs to be purchased separately.

Appearance

The Pan/Tilt Home Security Wi-Fi Camera has a system LED that changes color according to its status, a lens, microphone, speaker, DC power port, RESET button and a microSD card slot. Please refer below for details.

System LED

- **Solid red:**
Starting up
- **Blinking red and green:**
Ready for setup
- **Blinking red slowly:**
Connecting to Wi-Fi
- **Solid amber:**
Connected to Wi-Fi
- **Solid green:**
Connected to the cloud
- **Blinking red quickly:**
Camera resetting
- **Blinking green quickly:**
Camera updating



Microphone

Built-in microphone.

■ Note: Do NOT insert objects into the hole.

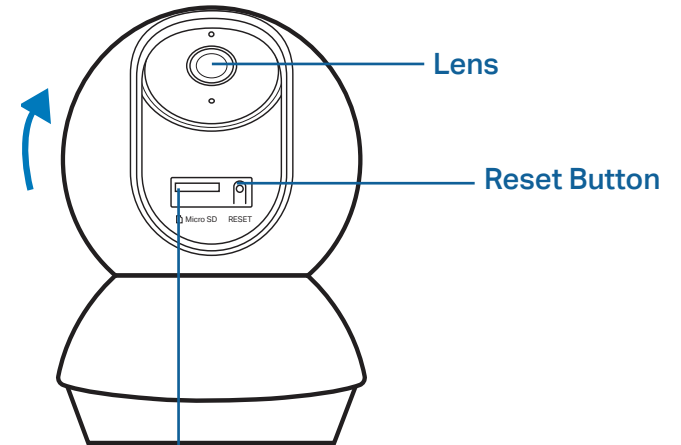


Speaker

Built-in speaker.

DC Power Port

Connect the power cord provided.



Lens

Reset Button

microSD Card Slot

Set Up Your Camera

Follow the steps below to get started with your new camera.

Step 1. Download Tapo App

Get the [Tapo](#) app from the App Store or Google Play, or by scanning the QR code below.

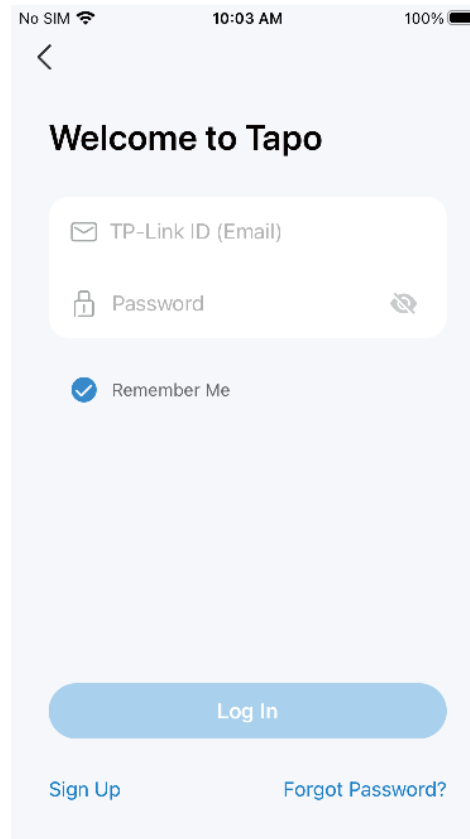


OR



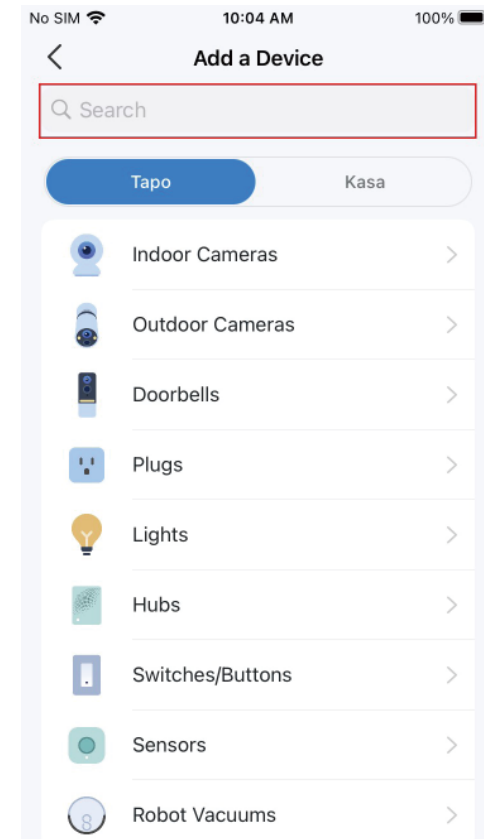
Step 2. Log In

Open the app, and log in with your TP-Link ID. If you don't have an account, create one first.



Step 3. Add Your Camera

Tap the ⊕ button > Add Device in the app and search for your model. Follow the app instructions to complete the setup.

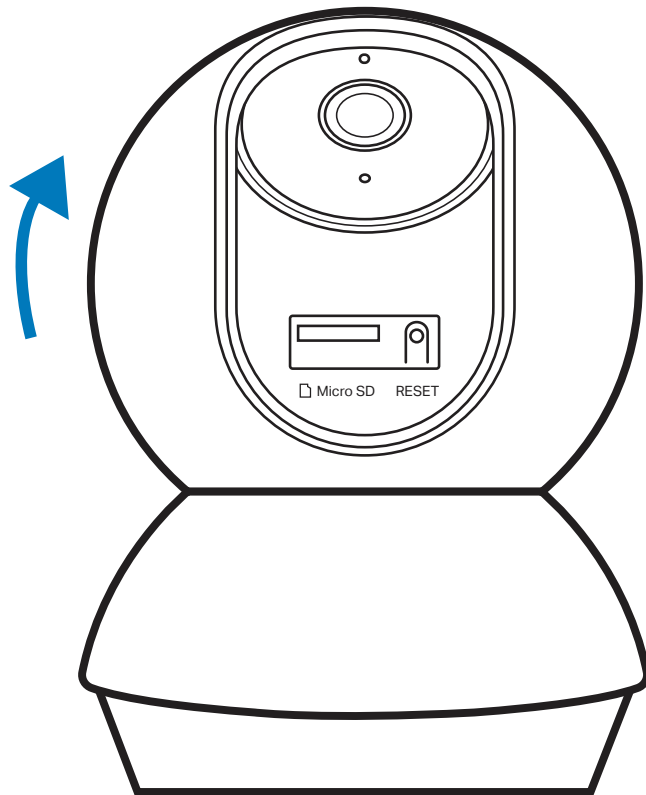


Install a microSD Card

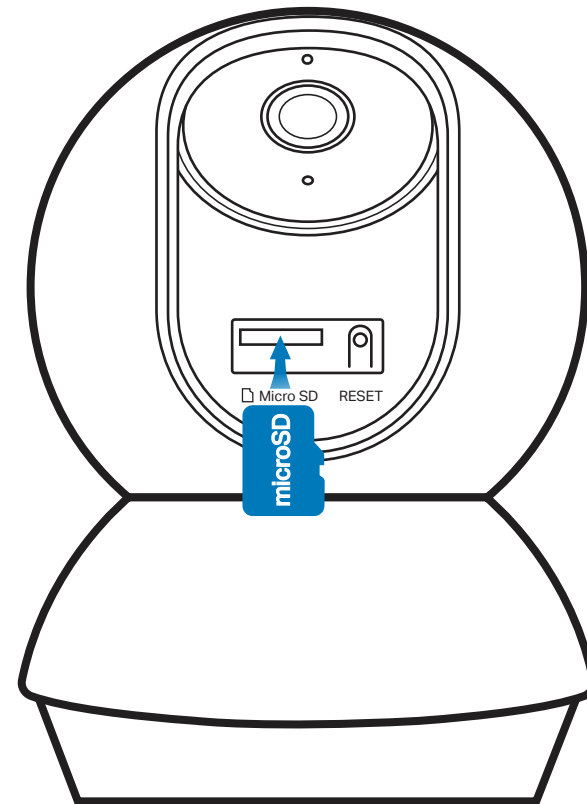
Follow the steps below or follow the setup video at <https://www.tp-link.com/support/setup-video/#cloud-cameras> to install the microSD card for local recording. You can go to [Camera Settings > Storage & Recording > microSD Card](#) in the Tapo app to check the card status or format your card.

■Note: Please initialize the microSD card in the Tapo app first after inserting it.

1. Tilt the camera lens up and find the microSD card slot.



2. Identify the direction of the microSD card and carefully insert the card into the slot. Push in the card until you hear a clicking sound.

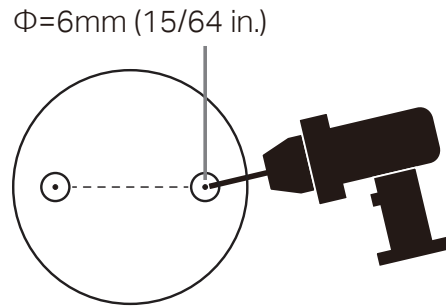


Mount Your Camera

When you finish adding your camera in the Tapo app, you can set it on a flat surface such as a table or shelf. You can also mount it on a wall or ceiling with the provided mounting template and screws. Follow the steps below to mount your new camera or follow the setup video at <https://www.tp-link.com/support/setup-video/#cloud-cameras>.

1. Mark Position

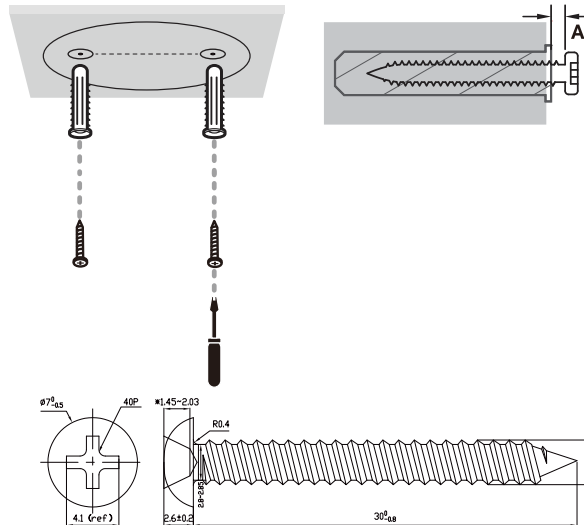
Place the mounting template where you want the camera. For wall mounting, drill two holes through two circles.



2. Affix Screws

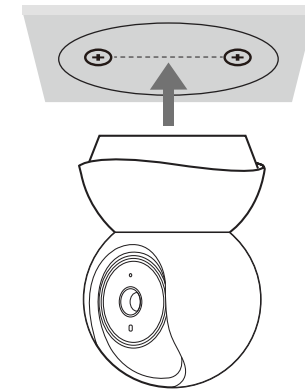
Insert two mounting anchors into the holes, then screw the screws into the anchors.

Note: To securely attach the camera, ensure equidistant gaps ($2\text{ mm} < A < 3\text{ mm}$) between the two anchors and screws.



3. Secure Camera

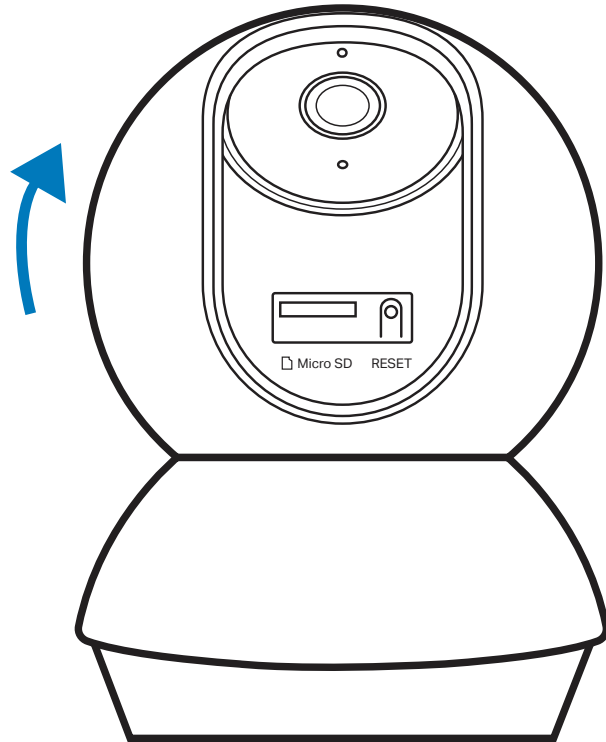
Hang the camera securely on the two screws. Ensure the camera is firmly attached. If not, adjust the distance between the anchors and screws until it is stable.



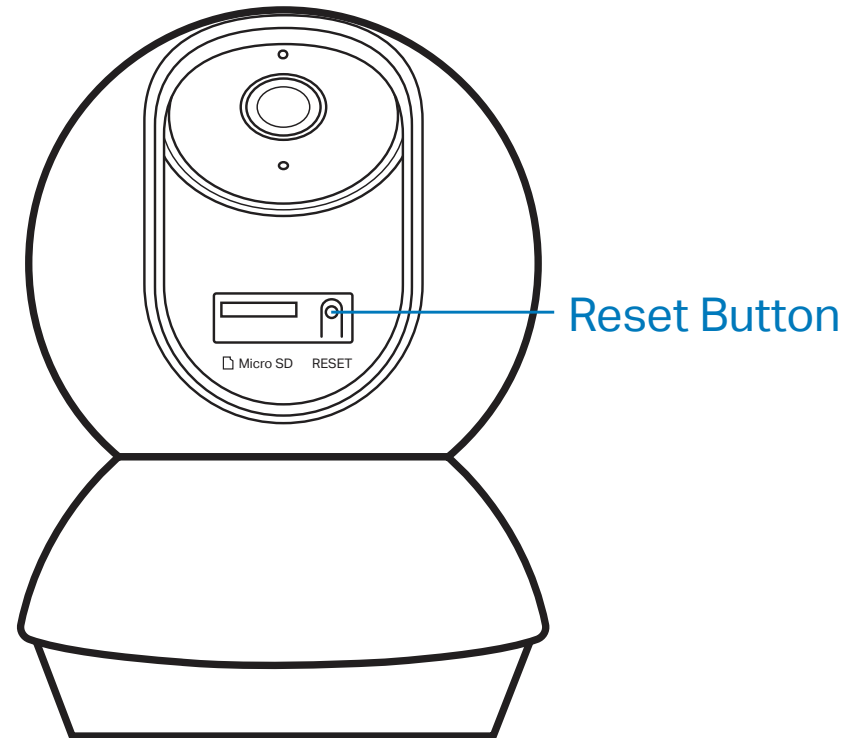
Reset Your Camera

Follow the steps below to reset your camera via the Reset button, or you can follow the setup video at <https://www.tp-link.com/support/setup-video/#cloud-cameras>. You can also go to [Camera Settings](#) in the Tapo app and tap [Remove Camera](#) at the bottom to factory reset your camera.

1. Manually rotate the camera downwards to find the Reset button.



2. Press and hold the RESET button for at least 5 seconds until the LED blinks red quickly to reset the camera.



Authentication

CE Mark Warning



This is a class B product. In a domestic environment, this product may cause radio interference, in which case the user may be required to take adequate measures.

OPERATING FREQUENCY (the maximum transmitted power)

2412MHz—2472MHz (20dBm)

EU Declaration of Conformity

TP-Link hereby declares that the device is in compliance with the essential requirements and other relevant provisions of directives 2014/53/EU, 2009/125/EC, 2011/65/EU and (EU)2015/863.

The original EU Declaration of Conformity may be found at <https://www.tapo.com/en/support/ce/>.

RF Exposure Information

This device meets the EU requirements (2014/53/EU Article 3.1a) on the limitation of exposure of the general public to electromagnetic fields by way of health protection.

The device complies with RF specifications when the device used at 20 cm from your body.

Restricted to indoor use.

UKCA Mark



UK Declaration of Conformity

TP-Link hereby declares that the device is in compliance with the essential requirements and other relevant provisions of the Radio Equipment Regulations 2017.

The original UK Declaration of Conformity may be found at <https://www.tapo.com/support/ukca/>.



Korea Warning Statements:

당해 무선설비는 운용중 전파혼신 가능성이 있음 .

NCC Notice & BSMI Notice

注意!

取得審驗證明之低功率射頻器材，非經核准，公司、商號或使用者均不得擅自變更頻率、加大功率或變更原設計之特性及功能。

低功率射頻器材之使用不得影響飛航安全及干擾合法通信；經發現有干擾現象時，應立即停用，並改善至無干擾時方得繼續使用。

前述合法通信，指依電信管理法規定作業之無線電通信。

低功率射頻器材須忍受合法通信或工業、科學及醫療用電波輻射性電機設備之干擾。

為避免本器材影像畫面遭偷窺或擷取，本器材使用者應先修改預設密碼，並定期更新密碼。

安全諮詢及注意事項

- 請使用原裝電源供應器或只能按照本產品注明的電源類型使用本產品。
- 清潔本產品之前請先拔掉電源線。請勿使用液體、噴霧清潔劑或濕布進行清潔。
- 注意防潮，請勿將水或其他液體潑灑到本產品上。
- 插槽與開口供通風使用，以確保本產品的操作可靠並防止過熱，請勿堵塞或覆蓋開口。
- 請勿將本產品置放於靠近熱源的地方。除非有正常的通風，否則不可放在密閉位置中。
- 不要私自拆開機殼或自行維修，如產品有故障請與原廠或代理商聯繫。

限用物質含有情況標示聲明書

設備名稱：Pan/Tilt Home Security Wi-Fi Camera				型號（型式）：Tapo C200C		
Equipment name				Type designation (Type)		
單元 Unit	限用物質及其化學符號 Restricted substances and its chemical symbols					
	鉛 Lead (Pb)	汞 Mercury (Hg)	鎘 Cadmium (Cd)	六價鉻 Hexavalent chromium (Cr ⁺⁶)	多溴聯苯 Polybrominated biphenyls (PBB)	多溴二苯醚 Polybrominated diphenyl ethers (PBDE)
PCB	○	○	○	○	○	○
外殼	○	○	○	○	○	○

電源供應器	—	○	○	○	○	○
其他及其配件	—	○	○	○	○	○

備考 1. “超出 0.1 wt %” 及 “超出 0.01 wt %” 係指限用物質之百分比含量超出百分比含量基準值
Note 1: “Exceeding 0.1 wt %” and “exceeding 0.01 wt %” indicate that the percentage content of the restricted substance exceeds the reference percentage value of presence condition.

備考 2. “○” 係指該項限用物質之百分比含量未超出百分比含量基準值。
Note 2: “○” indicates that the percentage content of the restricted substance does not exceed the percentage of reference value of presence.

備考 3. “—” 係指該項限用物質為排除項目。
Note 3: The “—” indicates that the restricted substance corresponds to the exemption.



Продукт сертифіковано згідно с правилами системи УкрСЕПРО на відповідність вимогам нормативних документів та вимогам, що передбачені чинними законодавчими актами України.

EAC

Safety Information













- Keep the device away from water, fire, humidity or hot environments.
- Do not use damaged charger or USB cable to charge the device.
- Do not use any other chargers than those recommended.
- Do not use the device where wireless devices are not allowed.
- Adapter shall be installed near the equipment and shall be easily accessible.
- Use only power supplies which are provided by manufacturer and in the original packing of this product. If you have any questions, please don't hesitate to contact us.
- For indoor use only.
- Do not disassemble, repair or modify the product.
- Do not use the product if the casing has been broken. Danger of electric shock.
- Never touch the product with wet hands.
- Do not expose to heavy rain or any type of moisture.
- Do not place near automatically controlled devices such as fire alarms. Radio waves emitted from this product may cause such devices to malfunction resulting in an accident.
- Observe restrictions on using wireless products in fuel depots, chemical plants or when blasting operations are in progress.
- Do not use liquid to clean the product. Only use a dry cloth.
- Never put metal objects inside the product. If a metal object enters the product turn off the circuit breaker and contact an authorised electrician.
- This product is not intended to be used when providing medical care. Consult the manufacturer of any personal medical devices, such as pacemakers or hearing aids to determine if they are adequately shielded from external RF (radio frequency) energy.
- Do not use this product in health care facilities. Hospitals or health care facilities may be using equipment that could be sensitive to external RF energy.
- Do not use this product near water for example near a bath tub, wash bowl, kitchen sink or laundry tub, in a wet basement or near a swimming pool.
- The product should be kept free from excessive smoke, dust or high temperature and vibration.
- This product should not be exposed to direct sunlight.
- Do not place heavy objects on top of the product.












- When you leave the product unused for a long time unplug the product from the power outlet.
- This product may interfere with other electronic products such as TV, radios, personal computers, phones or other wireless devices.
- Operating Temperature: 0 °C ~ 40 °C (32 °F ~ 104 °F).

Please read and follow the above safety information when operating the device. We cannot guarantee that no accidents or damage will occur due to improper use of the device. Please use this product with care and operate at your own risk.

Explanation of the symbols on the product label

Note: The product label is on the bottom of the product and its power supply. Symbols may vary from products.

Symbol	Explanation
	Class II equipment
	Class II equipment with functional earthing
	Alternating current
	DC voltage
	Polarity of output terminals
	Indoor use only
	Dangerous voltage
	Caution, risk of electric shock
	Energy efficiency Marking
	Protective earth
	Earth
	Frame or chassis

Symbol	Explanation
	Functional earthing
	Caution, hot surface
	Caution
	Operator's manual
	Stand-by
	"ON"/"OFF" (push-push)
	Fuse
	Fuse is used in neutral N
	<p>RECYCLING</p> <p>This product bears the selective sorting symbol for Waste electrical and electronic equipment (WEEE). This means that this product must be handled pursuant to European directive 2012/19/EU in order to be recycled or dismantled to minimize its impact on the environment.</p> <p>User has the choice to give his product to a competent recycling organization or to the retailer when he buys a new electrical or electronic equipment.</p>
	Caution, avoid listening at high volume levels for long periods
	Disconnection, all power plugs

Symbol	Explanation
m	Switch of mini-gap construction
μ	Switch of micro-gap construction (for US version) Switch of micro-gap / micro-disconnection construction (for other versions except US)
ε	Switch without contact gap (Semiconductor switching device)