### **Customize the 5G Router**

- 1. Make sure your computer is connected to the router (wired or wireless).
- 2. Launch a web browser and type in http://tplinkmodem.net or http://192.168.1.1. Create a new password for future logins.

Note: If the login page does not appear, please refer to Q1 of Need Help? in this guide.



3. Follow the step-by-step instructions of the Quick Setup to complete the initial configuration.

Note: The router can also be used (or configured) in EWAN Mode(wireless router mode) for Cable connections. For more advanced configurations, please refer to the user guide on TP-Link official website at www.tp-link.com.

## Need Help?

#### Q1. What should I do if I cannot access the web management page?

- If the computer is set to a static IP address, change its settings to obtain an IP address automatically.
- Make sure http://tplinkmodem.net or http://192.168.1.1 is correctly entered in the web browser.
- Use another web browser and try again.
- Reboot your router and try again.
- Disable and enable the active network adapter in use.

#### Q2. What should I do if I cannot access the internet?

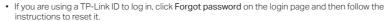
- Verify that your SIM card is a 5G/4G or WCDMA card.
- Verify that your SIM card is in your internet service provider's service area.
- Verify that your SIM card has sufficient credit.
- Check the LAN connection: Open a web browser and enter http://tplinkmodem.net or http://192.168.1.1 in the address bar. If the login page does not appear, refer to Q1 and then try again.
- Launch a web browser, log in to the web management page, and check the following:
- 1) Go to Advanced > Network > Mobile WAN to verify the parameters provided by your ISP are correctly entered. If the parameters are incorrect, click Create Profile and enter the correct parameters, then select the new profile from the Profile Name list.
- 2) Go to Advanced > Network > PIN Management to verify if PIN is required. If it is, enter the correct PIN provided by your ISP, and click Save.
- 3) Go to Advanced > Network > Data Settings to verify if the Total/Monthly Used exceeds the Total/Monthly Allowance. If it does, click Correct and set Total/Monthly Used to 0 (zero), or disable Data Limit.
- 4) Go to Advanced > Network > Mobile WAN to verify that Mobile Data is enabled. If it is not, enable it to access the internet
- 5) Confirm with your ISP if you are in a roaming service area. If you are, go to Advanced > Network > Mobile WAN to enable Data Roaming.
- 6) Confirm the selection of Antenna Type. If it is determined that an external antenna is connected, select External 5G/LTE Antennas, If you are sure that no external antenna is connected, select Internal 5G/LTE Antennas

#### Q3. How do I restore the router to its factory default settings?

- With the router powered on, press and hold the RESET button on the rear panel of the router until the Power LED starts flashing, then release the button. Wait while the router resets.
- Log in to the web management page of the router, and go to Advanced > System Tools > Backup & Restore, click Factory Restore and wait until the reset process is complete

#### Q4. What should I do if I forget my web management page password?





. Alternatively, refer to Q3 to reset the router, then create a new password to log in.

#### Q5. What should I do if I forget my wireless network password?

- The default wireless password is printed on the product label of the router.
- Connect a computer directly to the router using an Ethernet cable, Log in to the router's web management page and go to Basic > Wireless to retrieve or reset your wireless password.

#### Q6. What should I do if I want to change the LAN/WAN port from default WAN port to LAN port?

. Log in to the web management page of the router, and go to Advanced > Network > Internet to verify the default gateway, If it is in Auto mode, delete the profile from the Internet Setup list and click Save. Then the default WAN port will change to LAN port.



For technical support, replacement services, user guides, and other information, please visit https://www.tp-link.com/support, or simply scan the QR code.



#### EU Declaration of Conformity

TP-Link hereby declares that the device is in compliance with the essential requirements and other relevant provisions of directives 2014/53/EU. 2009/125/EC. 2011 /65/EU and (EU) 2015/863. The original EU declaration of conformity may be found at https://www.tp-link.com/en/support/ce/

#### UK Declaration of Conformity

TP-Link hereby declares that the device is in compliance with the essential requirements and other relevant provisions of the Radio Equipment Regulations 2017.

The original UK declaration of conformity may be found at https://www.tp-link.com/support/ukca/

#### Safety Information

- Keep the device away from water, fire, humidity or hot environments.
- · Do not attempt to disassemble, repair, or modify the device. If you need service, please contact us.
- Do not use damaged charger or USB cable to charge the device.
- · Do not use any other chargers than those recommended.
- . Do not use the device where wireless devices are not allowed.
- · Adapter shall be installed near the equipment and shall be easily accessible.

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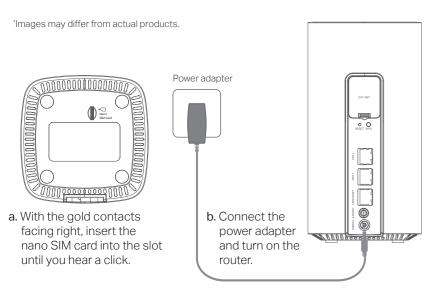




### **Quick Installation Guide**

5G CPE Router

## **1** Connect the Hardware



Note: The RESET button is actually a shared RESET/Wi-Fi button (short press for 5 seconds or less is for Wi-Fi function, long press for 5 seconds or more is for RESET function). A short press will cause the Wi-Fi in use to turn off.

## **2** Verify the Hardware Connection

Check the following LEDs' status. If the Internet LED is on, your router is connected to the internet successfully.

Note: If the Internet LED does not turn on, please refer to Q2 of Need Help? in this guide.

Status	Indication
On/Off Flashing	Power is on or off. The system is starting up or firmware is being upgraded. Do not disconnect or power off your modem router.
On/Off	Internet service is available or unavailable.
Solid white Solid green Solid yellow Off	The device is on a 5G/4G+ network (depend on the router). The device is on a 4G network. The device is on a 3G network. The device is not registered on the network.
On/Off Flashing	Wi-Fi is enabled or disabled. WPS connection is in progress. This may take up to 2 minutes.
On Off	At least one LAN port is connected.  No LAN port is connected or LAN port is not connected properly.
Solid white Solid green Solid yellow Off	The signal strength is above 75%. The signal strength is between 50% and 75%. The signal strength is below 50%. No mobile network signal.
	On/Off Flashing  On/Off Solid white Solid green Solid yellow Off On/Off Flashing  On Off Solid white Solid green Solid yellow

# **3** Enjoy the Internet

Wired

Connect your computers to the router's LAN ports via Ethernet cables.

Note: The LAN/WAN port defaults to WAN port. Please refer to Q6 of **Need Help?** in this guide if you want to change it to LAN port.

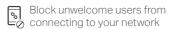
- Wireless
- a. Find the SSID (network name) and wireless password printed on the label at the bottom of the router.



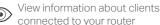
b. Click the network icon of your computer or go to Wi-Fi settings of your smart device, and then select the SSID to join the network.

### **Configure the router via Tether App**

The TP-Link Tether app provides a simple, intuitive way to access and manage your router.









### How to begin?

1. Download the TP-Link Tether app.



or



or Tether



ır TD-l ink ID

- Open the Tether app and log in with your TP-Link ID. Note: If you don't have an account, create one first.
- 3. Tap the + icon in the Tether app and select 5G/4G Router.
  Follow the steps to complete the setup and connect to the internet.